

BUNTS SANGHA'S S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE AND MANAGEMENT STUDIES,  
POWAI, MUMBAI  
INTERNAL QUALITY ASSURANCE CELL (IQAC)

**Bunts Sangha's S.M. Shetty College of Science, Commerce and  
Management Studies, Powai**



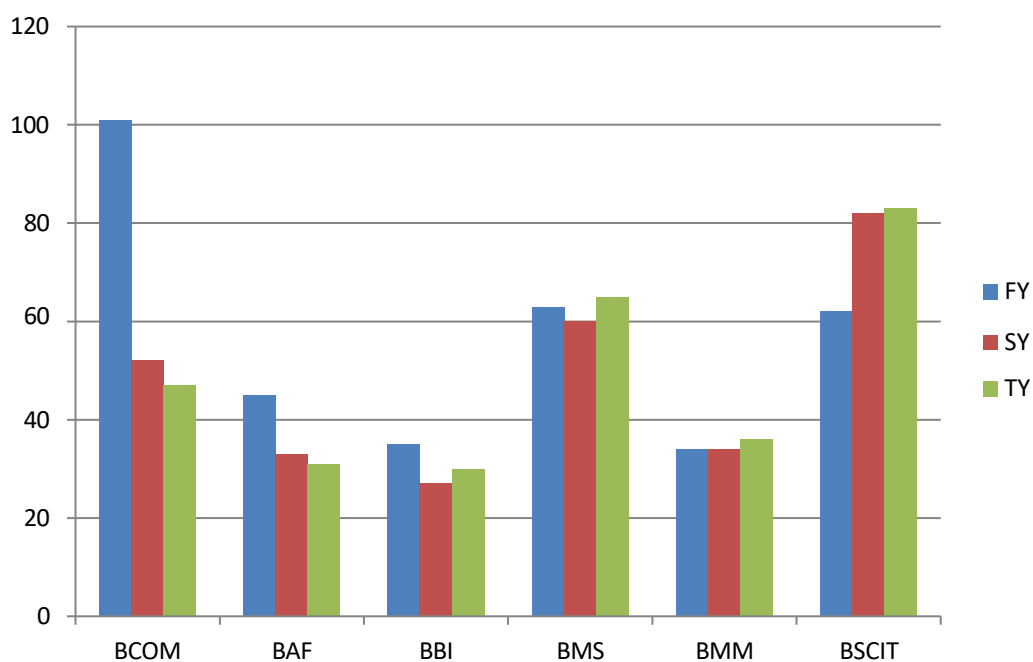
**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

**Students Satisfaction Survey  
on  
Teaching, Learning and Evaluation**

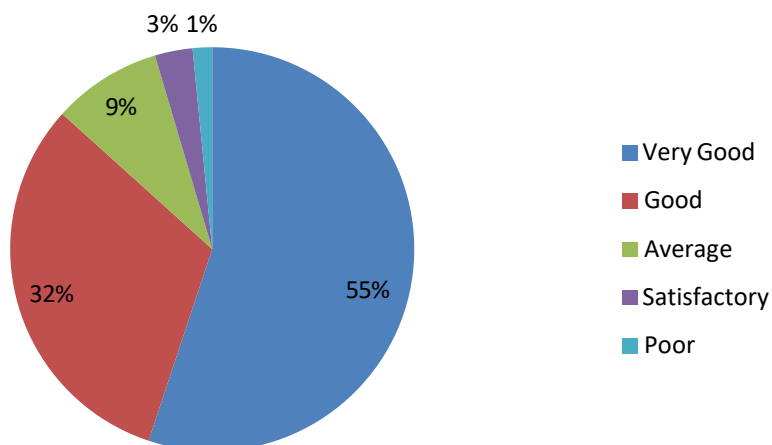
**2023-2024**

### Analysis of Students Satisfaction Survey 2023- 2024

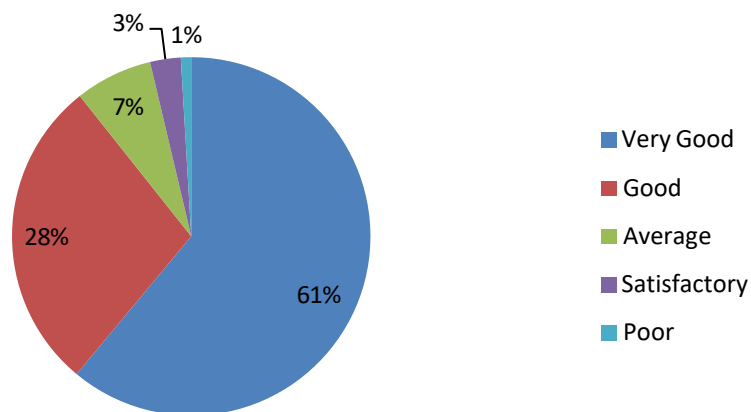
#### Programmes:



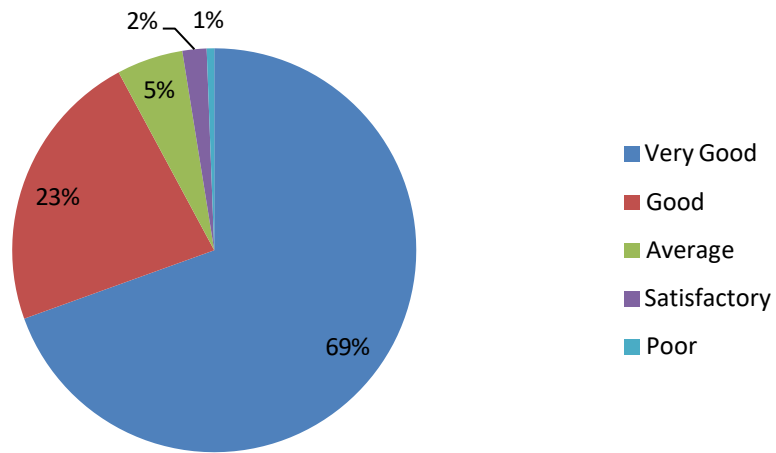
### 1. Preparation for the class



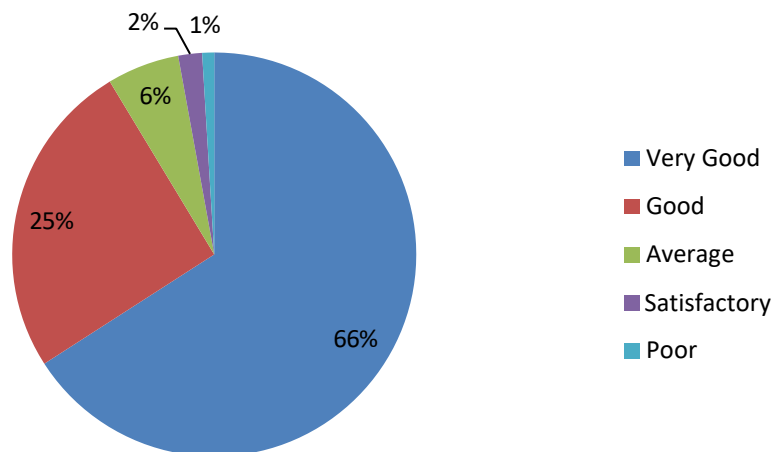
### 2. Subject knowledge and competency to handle the subject



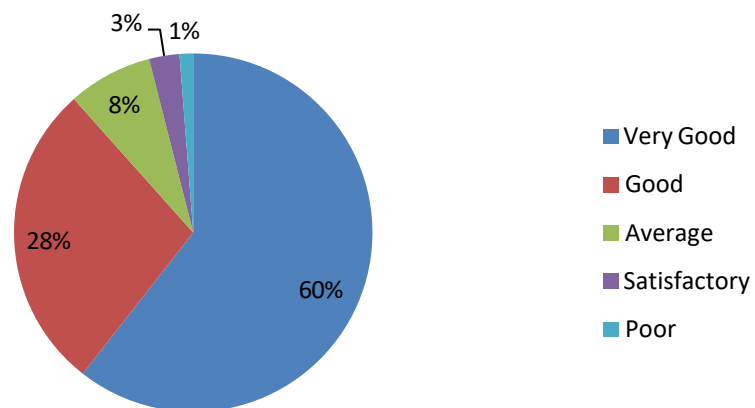
### 3. Regularity in conducting lecture



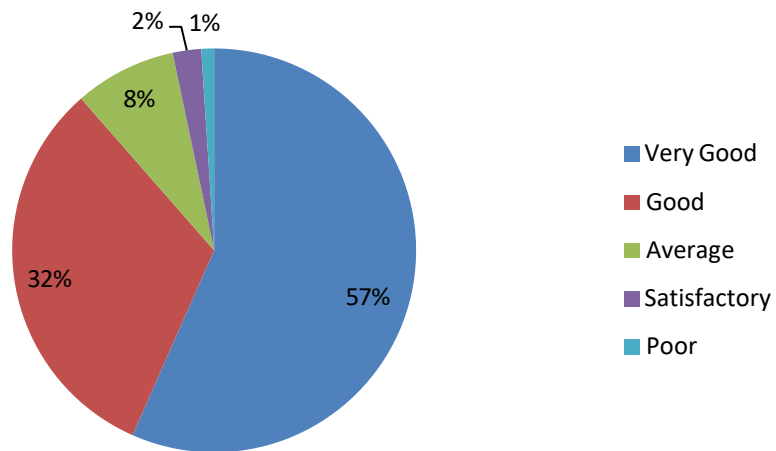
### 4. Punctuality



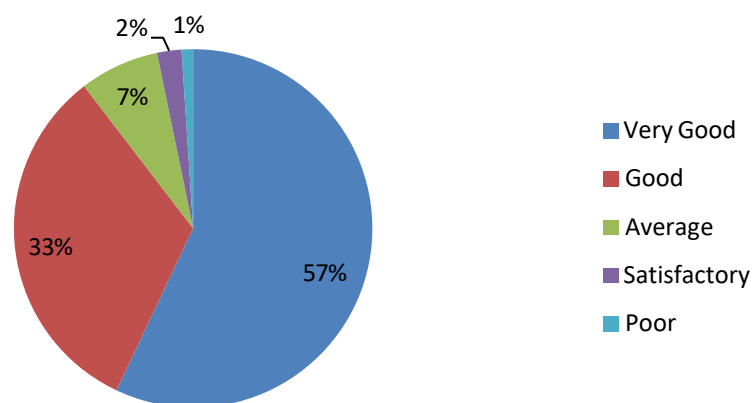
### 5. Presentation skills like content delivery, voice modulation, clarity, language etc



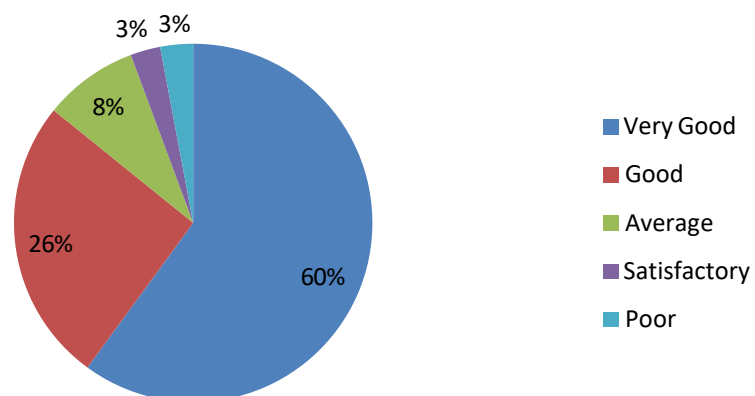
### 6. Use of ICT in teaching



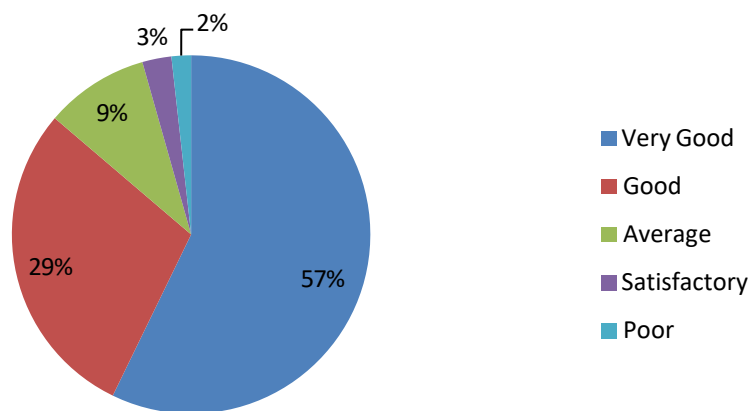
### 7. Quality and relevance of e-content and its delivery



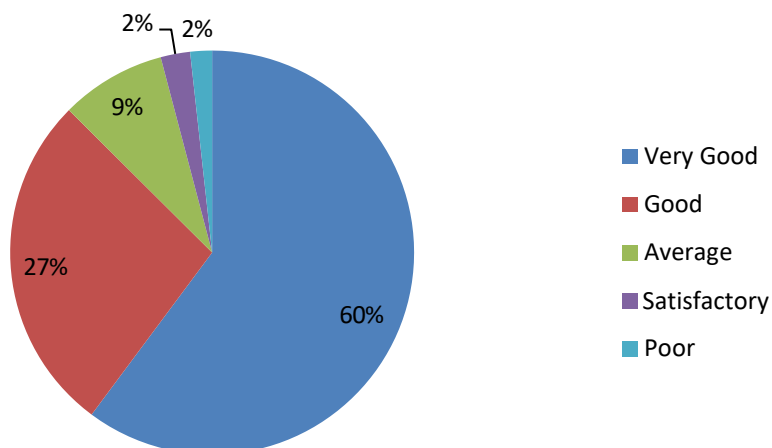
### 8. Did you get the study material of units covered in the LMS platform



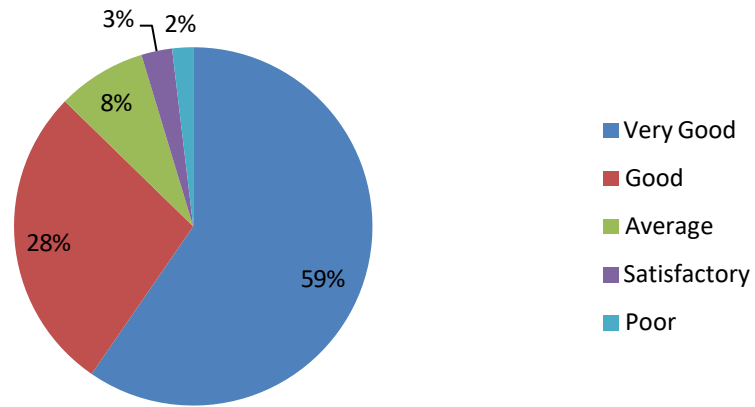
### 9. Did you get additional latest information pertaining to the subject during the class



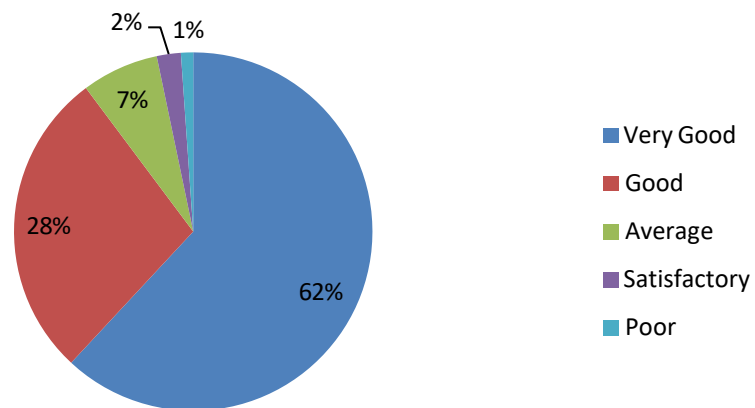
### 10. Class control



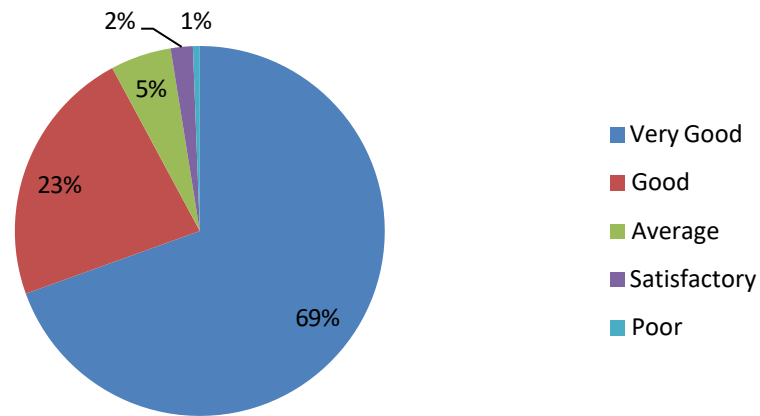
### 11. Query Solving inside and outside the class



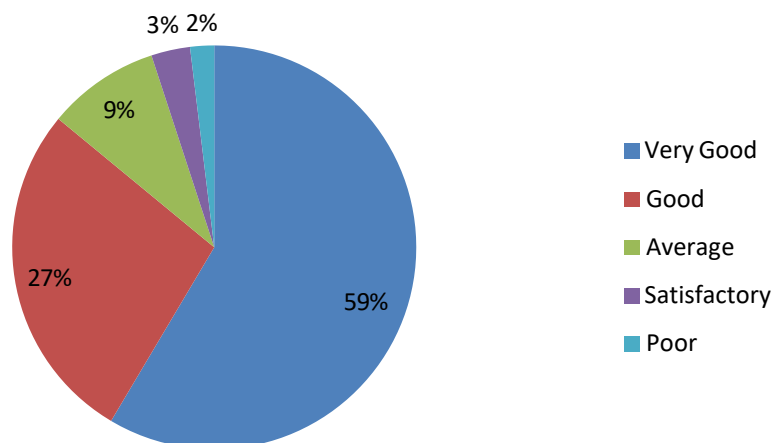
### 12. Coverage of the syllabus at the semester end



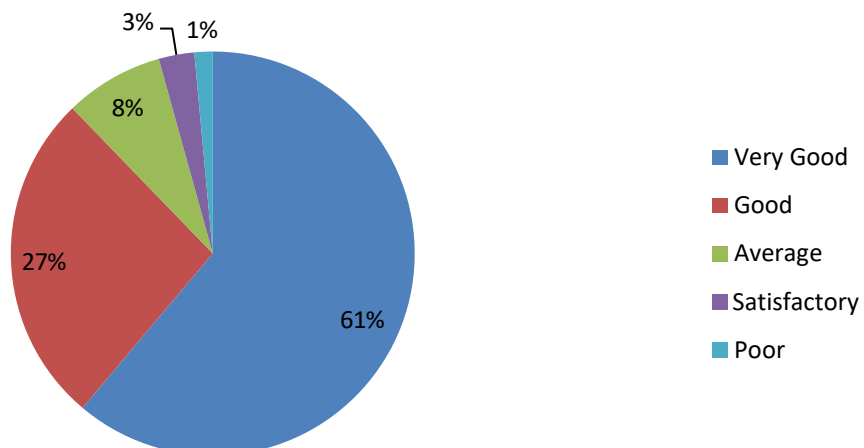
### 13. Internal and external evaluation are conducted periodically and fairness is found in it



### 14. His/her role as a facilitator and mentor



### 15. Overall impression





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Date :28-03-2024

**ACTION TAKEN REPORT ON STUDENTS SATISFACTION  
SURVEY 2019-20**

1. 8% of the students are not satisfied with the canteen food menu.

**Action:** Canteen was advised to add new food items.

2. Nearly 8 % students were dissatisfied with the recreational facilities available.

**Action:** Recreational facility on the 9th floor was opened for degree

3. 6% of the students found washroom facility dissatisfactory.

**Action:** The washrooms were repaired and direct access to the centralized administration department through email had started to address the repairing requirement at the earliest.



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